

Question bank of Commercial department
Part – I Objective type Question

Q. No.	Description	Key
1	What is the goods tariff no. for goods freight table	Goods Tariff No. 48 Part I (Vol. II) & Part II
2	What is the highest class for charging freight	200 class
3	What is the minimum class for charging freight under train load	LR 3
4	What is the minimum class for charging freight under wagon load upto class LR1	Class 120
5	What is the minimum class for charging freight in wagon load above class LR1 & upto Class 190	1 class higher than train load class rate or class-150, whichever is higher
6	What is the minimum class for charging freight in wagon load for class 200	Base freight rate of class - 200 + 5%
7	What is the minimum distance for charging goods freight	100 Kms.
8	I.R.C.A., G.T. No. 48 Part I (Vol. II) & Part II is number of which book	General Classification of Goods and Goods freight rate table.
9	The freight rate given in goods freight table is per	Tonne
10	The commodities are classified into how many total classes	16
11	What is the train load class of cement	140
12	What is the train load class of Manganese ore	145
13	What is the train load class of Soya DOC	120
14	What is the train load class of Food grain	130
15	Dangerous and hazardous commodities will be charged at what class	200 (highest)
16	What is the surcharge for booking of goods defined as "Owners Risk" on "Railway Risk"	20 % on freight
17	How many groups are given in Classification table.	25
18	How many cement factories and cement sidings are there in Ratlam Division.	07
19	Who is head of Commercial at Zonal HQ level	PCCM
20	What is the free time for manually loading / unloading of covered wagons like BCN, BCNA, BCX, BCNHS, etc. for a rake with 23 wagons	07 hours
21	What is the free time for manually loading / unloading of covered wagons like BCN, BCNA, BCX, BCNHS, etc. for a rake with 18 wagons	05 hours

22	What is the Train load class for charging of freight for Chemical Manure	130
23	What is the Train load class for charging of freight for Caustic Soda Lye	140
24	What is the current no. of the working time table of Ratlam Division	92
25	Permission for round the clock working of a goods shed is given by whom	GM of Zonal Railway
26	What is the name of present Railway Minister	Shri Piyush Goyal
27	Forwarding note is filled under which section of Railway Act, 1989	Section 64
28	What is the validity of General Forwarding Note	06 months
29	Fwd. note for booking RMC is filled in how many copies	03 copies
30	Forwarding Note is preserved for how much time	05 years
31	Dangerous goods are classified into how many types	08 types
32	What is the punishment under Section 164 of Rly. Act, 1989	03 years imprisonment or / and Rs. 1000/- penalty
33	What is the maximum weight per package in case of dangerous goods	50 KG per package
34	Notice for taking delivery is served under which section of Railway Act, 1989	Section 83 / 84
35	Offensive Goods can be booked on both "Paid" or "To Pay" basis	Only Paid basis
36	Maximum Railway liability for claim for Elephant is	Rs. 6000
37	Minimum percentage charge for livestock is	Rs. 02/-
38	Maximum percentage charge for livestock is	No limit
39	What is the Registration fees per BG wagon	Rs. 500
40	What is the Registration fees for per BG rake	Rs. 50000/-
41	What is the Registration fees for booking goods on Railway Kit Pass.	No
42	If party cancels the indent within 10 days of registration date, the WRF is	Forfeited
43	Cement traffic comes under which Priority	Priority "D"
44	General I Bond is valid up to how many years	03 years
45	Report for Open delivery is prepared in how many copies	04 copies
46	What is the power of ACM for giving Open or Assessment Delivery	Rs. 02 lakhs
47	Gate pass is prepared in how many copies.	03 copies
48	What is the current of Demurrage charges for 8 wheeler BG wagon?	Rs. 150 / hour

49	What is the free time for open wagon with a rake of 58 BOXN wagons.	09 hours
50	15 August, 26 Jan. and Sundays are treated as free in demurrage (Yes or NO)	No.
51	What is the free time for taking delivery in case of wharfage	12 working hours after goods ready for delivery
52	What is the Diversion fees for general public	Rs. 300 per wagon
53	In case of diversion the Disposal of freight due at old station is done by	Certified Over Charge sheet
54	What is the power of DRM to waiver of Demurrage per wagon	Rs. 25000
55	What is the power of ADRM to waiver of Demurrage	Rs. 20000
56	What is the auction power of ACM	Rs. 5001 or more
57	DCM is empowered to give delivery upto	More than Rs. 02 lakhs
58	Local Invoice is prepared in how many copies	04 copies
59	An entry missing in delivery book but entered in MPA, such entry made in delivery book is called	Forced Entry
60	Give any one way for clearance of admitted error sheet	1. By made good in cash 2. Recovery from salary 3. By ISTM 4. By write off
61	MGR is sent to destination or Originating station	Destination station
62	Who has the power to Change Priority Schedule	President of India
63	Free time for charging wharfage in case of Livestock is	04 hours
64	Maximum Railway liability for claim of Goods consignment	Rs. 50 / KG
65	What is the maximum permissible weight of an oxygen cylinder	127 KG
66	The presence of RPF personnel is must in case of Open delivery (Yes or No)	Yes
67	Application for Rebooking is submitted at booking station or destination station.	Destination station
68	Super Session RR is issued for Rebooking or Diversion	Diversion
69	In case of Diversion, the disposal of freight is made by	Certified Over Charge sheet
70	Freight charge per wagon shall be rounded off to the next higher multiple of	Next rupee
71	Rounding off is done only once after adding all supplementary charges, surcharges, etc. (YES or NO)	Yes
72	What are the types of seasons under Freight Incentive Scheme	Two. 1) Busy season and 2)Lean season

73	What is DEC and its composition	Divisional Empowered Committee consisting of 01 Sr. CMI and 01 TIA
74	Who is the authorized person at Division to grant permission for Advance Stacking	Sr. DCM in consultation with Sr. DOM
75	Permission for advance stacking can be granted for maximum how many days	10 days
76	What are the rate of stabling charges on privately owned wagons per day	Rs. 500 per day or its part thereof
77	What will be the class of the commodity for Tank wagon, which is not included in any of the major commodity heads or four divisions given in the Goods Tariff no. 48 Part I Vol. II & Part II	Class 200
78	What will be the class of the commodity for Flat wagon, which is not included in any of the major commodity heads or four divisions given in the Goods Tariff no. 48 Part I Vol. II & Part II	Class 180
79	What will be the class of the commodity for Open including Hopper wagon, which is not included in any of the major commodity heads or four divisions given in the Goods Tariff no. 48 Part I Vol. II & Part II	Class 160
80	What will be the class of the commodity for covered wagon, which is not included in any of the major commodity heads or four divisions given in the Goods Tariff no. 48 Part I Vol. II & Part II	Class 150
81	How much supplementary surcharge will be levied in busy season for "Mini Rake"	5 %
82	What is the free time for loading / Unloading of a "Mini Rake"	05 hours
83	How many minimum no. of wagons should be loaded for each destination in case of two point rake of covered wagon.	10 wagons
84	How much supplementary surcharge will be levied in busy season for "Multi Point Rakes" (Covered Wagons)	20 %
85	What is the Full form of FOIS	Freight Operations Information System
86	What is the Full form of TMS	Terminal Management System
87	What is the Full form of RMS	Rake Management System
88	What is the Full form of CRIS	Center for Railway Information System
89	What is the Full form of RBS	Rates Branch System
90	What is the Full form of NTR	Normal Tariff Rate

91	What is the Full form of CRT	Container Rail Terminal
92	What is the Full form of CTO	Container Train Operator
93	What is the Full form of KRCL	Konkan Railway Corporation Limited
94	What is the Full form of EIMWB	Electronic In Motion Weighbridge
95	What is the Full form of BCNHL	Bogie covered Air Brakes
96	What is the Full form of BTPN	Bogie Tank Wagon Air Brake
97	What is the Full form of PCCM	Principal Chief Commercial Manager
98	What is the Full form of DDM	Damage and Deficiency message
99	What is the Full form of RDSO	Research Design and Standard Organisation
100	What is the Full form of IRCTC	Indian Railway Catering and Tourism Corporation
101	What is the Full form of NTES	National Train Enquiry System
102	What is the Full form of CRIS	Centre for Railway Information System
103	What is the full form of MGR	Missing Goods Report
104	What is the full form of MRVC	Mumbai Rail Vikas Corporation
105	What is the full form of ATEFD	Automatic Traditional Empty Flow Direction
106	What is the full form of LTTC	Long Term Traffic Contract
107	What is the full form of WTR	Wagon Transfer Register
108	What is the full form of WER	Wagon Exchange Register
109	What is the full form of MPA	Machine Prepared Abstract
110	What is the full form of RTSA	Rail Travel Service Agent
111	What is the full form of JTBS	Jansadharan Ticket Booking Sevak
112	What is the full form of STBA	Station Ticket Booking Agent
113	What is the full form of WTT	Working Time Table
114	What is the full form of TAG	Train At a Glance
115	What is the full form of EFT	Excess Fare Ticket
116	What is the full form of PMS	Parcel Management System
117	What is the full form of PTS	Preferential Traffic Schedule
118	What is the full form of RCT	Railway Claims Tribunal
119	What is the full form of RRT	Railway Rates Tribunal
120	What is the full form of PFT	Private Freight Terminal

121	What is the full form of TMC	Terminal Management Company
122	What is the full form of PCO	Private Container Operator
123	What is the full form of IRTS	Indian Railway Traffic Service
124	Who is present PCCM of Western Railway	Shri Raj Kumar Lal
125	Who is present PCOM of Western Railway	Shri Purnendu Mishra
126	Who is present GM of Western Railway	Shri A.K. Gupta
127	Who is present DRM of Ratlam division	Shri R. N. Sunkar
128	Who is present Chairman of Railway Board	Shri Ashwani Lohani
129	Who is present Member Traffic of Railway Board	Shri Mohd. Jamshed
130	How many interchange points over Ratlam division	7
131	What is Alpha code of Ujjain station	UJN
132	What is Alpha code of Maksi station	MKC
133	What is Alpha code of Mukhtiar Balwara station	MKT
134	What is Alpha code of Kotlakheri station	KTKH
135	What is Alpha code of Gautampura station	GPX
136	What is Alpha code of M/s RSWM Private Freight Terminal	MRWN
137	What is Alpha code of Jabri station	JBX
138	What is Alpha code of Barlai station	BLAX
139	What is Alpha code of Bolai station	BLX
140	What is Alpha code of Phanda station	PUD
141	What is Alpha code of Pir Umrod station	PUO
142	What is Alpha code of Vikram Cement Siding	VCSN
143	What is Alpha code of Nuvoco Vista Corp. Ltd. siding	LFSG
144	What is Alpha code of Wonder Cement Pvt. Ltd. siding	WCSG
145	What is Alpha code of Birla Corp. Cement siding	CNAS
145	What is Alpha code of J.K. Cement siding – Nimbahera	NBHS
146	What is Alpha code of J.K. Cement siding – Gambhiri road	JKCG
147	What is Alpha code of Indian Oil Corp. Ltd. siding – Bangrod	IOBD
148	What is Alpha code of Bharat Petroleum Corp. Ltd. siding – Mangliagaon	BPMG
149	What is Alpha code of Bharat Petroleum Corp. Ltd. siding – Bakania Bhauri	PBCB
150	What is Alpha code of Grasim Ind. Ltd. siding – Nagda	GISN
151	What is Alpha code of Reliance Industries Ltd. siding – Bakania Bhauri	BQER
152	What is Alpha code of Hindustan Zinc Ltd. siding	HZL
153	In how many groups the Goods sheds are classified	3

154	What is the criteria for Grouping of classification of goods sheds	Handling of rake per month
155	What is the criteria for Group I goods shed	Handling of More than 12 rakes per month
156	What is the criteria for Group II goods shed	Handling of 7 rakes to 12 rakes per month
157	What is the criteria for Group II goods shed	Handling of less than 7 rakes per month
158	What is the free time for unloading of wagons / rake at Group I goods shed	12 hours
159	What is the free time for unloading of wagons / rake at Group II goods shed	15 hours
160	What is the free time for unloading of wagons / rake at Group III goods shed	30 hours
161	What is the current per wagon per hour rate of wharfage charges at Group I goods shed	Rs. 150/-
162	What is the current per wagon per hour rate of wharfage charges at Group II goods shed	Rs. 120/-
163	What is the current per wagon per hour rate of wharfage charges at Group III goods shed	Rs. 75/-
164	What is the Train load class for charging of freight for Acid and Alcohol	Class 200
165	What is the Train load class for charging of freight for Alloys and Metals	Class 180
166	What is the Train load class for charging of freight for Bricks and stone	Class 150
167	What is the Train load class for charging of freight for Ochre	Class 120
168	What is the Train load class for charging of freight for Masur Daal	Class 130
169	What is the Train load class for charging of freight for Rice Basmati	Class 130
170	What is the Train load class for charging of freight for Maida	Class 130
171	What is the Train load class for charging of freight for Onion	Class LR3
172	What is the Train load class for charging of freight for cold rolled coil	Class 165
173	What is the Train load class for charging of freight for Leather Cloth	Class 100
174	What is the minimum distance for charging freight in parcel traffic	50 Kms.
175	What is the minimum charged weight in parcel traffic	10 Kilo grams

176	What is the minimum chargeable freight in parcel traffic	Rs. 30
177	How many scales used for charging freight in parcel traffic	3
178	What is the maximum acceptable weight for booking of parcel per package	150 Kilo grams
179	What are the maximum dimensions of package acceptable for booking in parcel traffic	2 m. x 1.5 m. x 1.25 m.
180	What are the restricted commodities for booking of parcel traffic?	Acids & Offensive goods
181	What is the current rate of development charges levied on parcel traffic	2%
182	How the bulky items are charged in parcel traffic	Double of the prescribed rate
183	What is the rate of Busy season surcharge in goods traffic	15%
184	What is the validity of General forwarding note in parcel traffic	6 months
185	Is transshipment of package is allowed in Parcel traffic at intermediate station on same gauge? (Yes or No)	No
186	How much train time stoppage is required to book parcel traffic at intermediate station in M/ Exp. trains?	5 minutes
187	What is the minimum chargeable distance for booking of news paper and magazines in parcel traffic?	250 Kms/
188	What is the minimum chargeable freight for booking of news paper in parcel traffic?	Rs. 2/-
189	What is the minimum chargeable freight for booking of magazines in parcel traffic?	Rs. 4/-
190	What is the chargeable weight for booking of human corpus (Dead body)	2 quintal
191	What is the chargeable freight for booking of human corpus (Dead body)	Rs. 50/-
192	What is the minimum chargeable weight for booking of motor car in parcel traffic	60 quintals
193	What is the Railway monetary liability for loss / damage of luggage?	Rs. 100/- per kilo gram
194	What is the Railway monetary liability for loss / damage of parcel ?	Rs. 50/- per kilo gram
195	Maximum Railway liability for claim for Horse	Rs. 3000/- per horse
196	Maximum Railway liability for claim for Mule, horned animals & Camel	Rs. 800/- per animal
197	Maximum Railway liability for claim for small Animal & Birds	Rs. 120/- per bird / animal

198	What is the minimum rate of percentage in parcel traffic?	Rs. 2/-
199	What is the maximum rate of percentage in parcel traffic	1 % of declared value
200	What is the validity of General Indemnity Bond	3 years
201	What is the minimum chargeable weight of Dog for booking in parcel traffic	30 Kilo grams
202	What is the minimum chargeable freight of Dog for booking in parcel traffic	Rs. 30
203	What is the minimum chargeable weight of Dog for booking in parcel traffic with owner in compartment	60 kilo grams
204	What is the chargeable weight of moped upto 60 CC	100 kilo grams
205	What is the chargeable weight of moped of more than 60 CC and upto 350 CC	200 kilo grams
206	In how much copies the luggage ticket is prepared ?	3 copies
207	Is journey ticket is mandatory for booking of luggage? (Yes / No)	Yes
208	Which scale will be applicable for booking of luggage?	Scale L
209	Which stations over Ratlam division are working under computerized parcel booking system (PMS)	Ratlam and Nagda
210	What is the full form of PMS?	Parcel Management System
211	What is the full form of HHT?	Hand Held Terminal
212	What is the full form of SLR?	Seating cum luggage rake
213	What is the carrying capacity of SLR	4 tons
214	What is the carrying capacity of SLRD	4 tons
215	What is the carrying capacity of VPU	23 tons
216	What is the full form of AGC?	Assistant Guard Cabin
217	What is the full form of PWB	Parcel Way Bill
218	What is the full form of OR in parcel traffic	Owners Risk
219	What is the full form of RR in parcel traffic	Railway Risk
220	What is the full form of CRR in goods traffic	Computerised Railway Receipt
221	What is the rate of WRF for indenting VPU	Rs. 5000/- per VPU
222	What is the registration fee for registering leasing of SLR	Rs. 50000/-
223	What is the validity of leased holder registration?	5 years
224	What is the carrying capacity of SLR compartment in LHB rake	3.9 tons
225	What is the full form of MPA	Machine Prepared Abstracts
226	Which is the biggest parcel traffic handling station over Ratlam division	Indore

227	Which is the biggest goods traffic handling goods shed over Ratlam division	Laxmibainagar
228	What is the schedule of power for waival of demmurance chages of DRM	Rs. 25000/- per wagon
229	What is the schedule of power for waival of demmurance chages of ADRM	Rs. 20000/- per wagon
230	What is the schedule of power for waival of demmurance chages of Sr. DCM	Rs. 6000/- per wagon
231	What is the schedule of power for waival of demmurance chages of DCM	Rs. 600/- per wagon
232	What is the schedule of power for waival of demmurance chages of ACM	Rs. 300/- per wagon
233	What is the schedule of power for waival of demmurance chages of PCCM	Rs. 100000/- per wagon
234	What is the schedule of power for waival of demmurance chages of General Manager	Full powers
235	Is prepayment of Wharfage charges is compulsory before delivery of goods (Yes / No)	Yes
236	Is prepayment of Demmurance charges is compulsory before applying for waival (Yes / No)	No
237	In which section of Railway Act no. 24 of 1989, the provision of prohibition against travelling without pass or ticket is defined?	Section 55
238	In which section of Railway Act no. 24 of 1989, the provision of cancellation of ticket for refund?	Section 52
239	In which section of Railway Act no. 24 of 1989, the provision of supply of ticket on payment of fare?	Section 50
240	In which section of Railway Act no. 24 of 1989, the provision for power to remove passengers ?	Section 139
241	In which section of Railway Act no. 24 of 1989, the provision for power to refuse to carry the passenger suffering from infectious or contagious disease?	Section 56
242	In which section of Railway Act no. 24 of 1989, the provision of penalty for penalty for transfer of tickets?	Section 142
243	In which section of Railway Act no. 24 of 1989, the provision of penalty for carrying on the business of procuring and supplying of Railway tickets?	Section 143
244	In which section of Railway Act no. 24 of 1989, the provision of penalty for altering or defacing pass or tickets?	Section 157
245	In which section of Railway Act no. 24 of 1989, the provision of penalty for fraudulently travelling or attempting to travel without proper pass or tickets ?	Section 137

246	In which section of Railway Act no. 24 of 1989, the provision of penalty for travelling on roof, step or engine of train ?	Section 156
247	In which section of Railway Act no. 24 of 1989, the provision of penalty for smoking in passenger compartment /train ?	Section 167
248	In which section of Railway Act no. 24 of 1989, the provision of penalty for entering into compartment reserved or resisting entry into a compartment not reserved ?	Section 155
249	In which section of Railway Act no. 24 of 1989, the provision of penalty for drunkenness or nuisance?	Section 145
250	In which section of Railway Act no. 24 of 1989, the provision of penalty for entering carriage or other place reserved for females ?	Section 162
251	In which section of Railway Act no. 24 of 1989, the provision of penalty for obstructing Railway servant in his duties ?	Section 146
252	In which section of Railway Act no. 24 of 1989, the provision of penalty for trespass and refusal to desist from trespass ?	Section 147
253	In which section of Railway Act no. 24 of 1989, the provision of penalty for Opening or breaking a level crossing gate?	Section 160
254	In which section of Railway Act no. 24 of 1989, the provision of penalty for negligently crossing unmanned level crossing ?	Section 161
255	In which section of Railway Act no. 24 of 1989, the provision of penalty for carrying dangerous or offensive goods ?	Section 67
256	In which section of Railway Act no. 24 of 1989, the provision of penalty for unlawfully bringing dangerous goods on Railways ?	Section 164
257	In which section of Railway Act no. 24 of 1989, the provision of penalty for unlawfully bringing offensive goods on Railways?	Section 165
258	What is the full form of UTS?	Unreserved Ticketing System
259	What is the Advanced Reservation Period for booking of reserved tickets?	120 days
260	What are the minimum tatkal charges for booking of tickets in 2S (Second sitting) class?	Rs. 10/-
261	What are the minimum tatkal charges for booking of tickets in Sleeper class?	Rs. 100/-

262	What are the minimum tatkal charges for booking of tickets in AC chair class?	Rs. 125/-
263	What are the minimum tatkal charges for booking of tickets in AC 3 tier class?	Rs. 300/-
264	What are the minimum tatkal charges for booking of tickets in AC 2 tier class?	Rs. 400/-
265	What are the minimum tatkal charges for booking of tickets in Executive class?	Rs. 400/-
266	What are the maximum tatkal charges for booking of tickets in 2S (Second sitting) class?	Rs. 15/-
267	What are the maximum tatkal charges for booking of tickets in Sleeper class?	Rs. 200/-
268	What are the maximum tatkal charges for booking of tickets in AC chair class?	Rs. 225/-
269	What are the maximum tatkal charges for booking of tickets in AC 3 tier class?	Rs. 400/-
270	What are the maximum tatkal charges for booking of tickets in AC 2 tier class?	Rs. 500/-
271	What are the maximum tatkal charges for booking of tickets in Executive class?	Rs. 500/-
272	What is the minimum distance for charging (in Kilometres) in tatkal in 2S (Second seating) class ?	100 kilometres
273	What is the minimum distance for charging (in Kilometres) in tatkal in Sleeper class?	500 kilometres
274	What is the minimum distance for charging (in Kilometres) in tatkal in AC Chair car class ?	250 kilometres
275	What is the minimum distance for charging (in Kilometres) in tatkal in AC 3 tier class ?	500 kilometres
276	What is the minimum distance for charging (in Kilometres) in tatkal in AC 2 tier class ?	500 kilometres
277	What is the minimum distance for charging (in Kilometres) in tatkal in Executive class?	250 kilometres
278	What is age criteria for male senior citizen to get Sr. citizen concession	60 years
279	What is age criteria for female senior citizen to get Sr. citizen concession	58 years
280	What is the percentage concession for male senior citizen for Sr. citizen concession in basic fares?	40%
281	What is the percentage concession for female senior citizen for Sr. citizen concession in basic fares?	50%
282	What is the maximum distance for which a Monthly Season Ticket / Quarterly Season Ticket can be prepared?	150 Kms

283	Rounding off of fares are done in next multiple of ____	Rs. 5/-
284	What is the full form of UCP?	UTS cum PRS
285	What is the time limit for starting journey on unreserved ticket upto 150 Kms. after purchase of tickets ?	Within 2 hours
286	What is the time limit for cancellation of waitlisted tickets after preparation of charts before departure of train ?	30 minutes before scheduled departure of train
287	What is the time limit for cancellation of confirmed tickets ?	4 hours before scheduled departure of train
288	What is the maximum limit for carrying luggage in AC First class?	150 Kilograms
289	What is the maximum limit for carrying luggage in First class / AC 2 tier class?	100 kilograms
290	What is the maximum limit for carrying luggage in AC 3 tier / AC Chair car class ?	40 Kilograms
291	What is the maximum limit for carrying luggage in Sleeper class ?	80 kilograms
292	What is the maximum limit for carrying luggage in Second class?	70 kilograms
293	What is the free allowance for carrying luggage in AC First class?	70 kilograms
294	What is the free allowance for carrying luggage in AC First class / AC 2 tier class ?	50 kilograms
295	What is the free allowance for carrying luggage in AC AC 3 tier / AC chair car class?	40 kilograms
296	What is the free allowance for carrying luggage in Sleeper class?	40 kilograms
297	What is the free allowance for carrying luggage in AC Second class?	35 kilograms
298	What is the Marginal allowance for carrying luggage in AC First class?	15 kilograms
299	What is the Marginal allowance for carrying luggage in AC First class / AC 2 tier class ?	10 kilograms
300	What is the Marginal allowance for carrying luggage in AC AC 3 tier / AC chair car class?	10 kilograms
301	What is the Marginal allowance for carrying luggage in Sleeper class?	10 kilograms
302	What is the Marginal allowance for carrying luggage in AC Second class?	10 kilograms
303	What is the minimum chargeable distance for charging of haulage charges of Test wagons for private use?	100 kilometres
304	What are the rates for charging of haulage charges of Test wagons for private use?	Rs. 1708/- per kilometers

305	What is the cancellation charges per passengers for untraveled reserved tickets for First AC class when cancelled more than 48 hours before scheduled departure of train?	Rs. 240/-
306	What is the cancellation charges per passengers for untraveled reserved tickets for IInd AC/ 1st class when cancelled more than 48 hours before scheduled departure of train?	Rs. 200/-
307	What is the cancellation charges per passengers for untraveled reserved tickets for IIIrd AC / 3 Economy / AC Chair class when cancelled more than 48 hours before scheduled departure of train?	Rs. 180/-
308	What is the cancellation charges per passengers for untraveled reserved tickets for Sleeper class when cancelled more than 48 hours before scheduled departure of train?	Rs. 120/-
309	What is the cancellation charges per passengers for untraveled reserved tickets for Second class when cancelled more than 48 hours before scheduled departure of train?	Rs. 60/-
310	What is the full form of ATVM?	Automatic Ticket Vending Machine
311	What is the full form of PQWL?	Pool Quota Waiting List
312	What is the full form of GNWL?	General Waiting list
313	What is the full form of RSWL?	Road side Waiting list
314	What is the full form of TQWL?	Tatkal Quota Waiting list
315	What is the full form of RAC?	Reservation Against Cancellation
316	What is the minimum per coach Registration amount for booking of a special coach ?	Rs.50,000/-
317	What is the full form of GNRs?	General Quota Road Side
318	What is the reservation fee for 1st AC class?	Rs. 60/-
319	What is the reservation fee for AC 2 tier class?	Rs. 50/-
320	What is the reservation fee for AC 3 tier class?	Rs. 40/-
321	What is the reservation fee for AC chair class?	Rs. 40/-
322	What is the reservation fee for Sleeper M/Exp. class?	Rs. 20/-
323	What is the reservation fee for Second seating M/Exp. class?	Rs. 15/-
324	What is the reservation fee for Sleeper ordinary class?	Rs. 20/-
325	What is the reservation fee for Second seating ordinary class?	Rs. 15/-
326	What is the supplementary charges for superfast trains in AC 1st class?	Rs 75/-

327	What is the supplementary charges for superfast trains in AC 2 tier class?	Rs. 45/-
328	What is the supplementary charges for superfast trains in AC 3 tier class?	Rs. 45/-
329	What is the supplementary charges for superfast trains in AC Chair car class?	Rs. 45/-
330	What is the supplementary charges for superfast trains in Sleeper M/Exp. class?	Rs. 30/-
331	What is the supplementary charges for superfast trains in Second sitting M/Exp. class?	Rs. 15/-
332	What is the time limit before scheduled departure of train, the boarding point of reserved ticket can be changed?	24 hours
333	Can a passenger with single journey ticket for 800 kms. break his journey at 423 kms. (Yes / No)	No
334	What is the mimimum charges for II class Monthly Season Tickets	Rs. 150/-
335	What is the full form of COIS?	Coaching Operating Information System
336	What is the rate of Development surcharge in goods traffic?	5%
337	What is the period of lean season for goods traffic?	1st July to 30 th September
338	What is the period of busy season for goods traffic?	1st October to 30 th June
339	Full form of DRUCC	Divisional Rail Users Consultative Committee
340	Full form of ZRUCC	Zonal Rail Users Consultative Committee
341	Full form of PPP	Public Private Partnership
342	Full form of CONCOR	Container Corporation of India
343	How many passengers can be reserved / booked on one Reservation Requisition form?	6
344	How many passengers can be booked on Unreserved UTS tickets?	4
345	A Railway officer is entitle for how many sets of privilege pass in a year	6
346	Provision of Notified station is as per section ____ of Railways Act	Section 89
347	Provision of Alarm chain in train is as per section ____ of Railways Act	Section 141
348	Which Standard Form (SF) is issued for appointment of Enquiry officer .	SF 7
349	Provision of display time table / fare table is as per Section _____ of Railways Act	Section 49

350	Is Railway receipt is a negotiable instrument. (Yes or No)	No
351	Payment of percentage charge is compulsory in booking of parcel / luggage. (Yes or No)	No
352	DRM is empowered to waive demurrage charges for maximum of Rs. 25000/- per wagon (Yes or No)	Yes
353	In case of obstruction in railway working, there is a provision of 3 months imprisonment or Rs. 500/- fine or both. (Yes or No)	No
354	Full form of PREM	Participation of Railway Employees in Management
355	Full form of ARME	Accident Relief Medical Equipment
356	Full form of IRCA	Indian Railway Conference Association
357	Full form of NSG in Indian Railways as per Passenger amenity policy	Non-Suburban Group
358	What is the Criteria for deciding NSG – 1 station?	Stations Annual passenger earning of more than Rs. 500 crores.
359	What is the Criteria for deciding NSG – 2 station?	Stations Annual passenger earnings less than or equal to 500 crores and more than Rs. 100 crores
360	What is the Criteria for deciding NSG – 3 station?	Stations Annual passenger earnings less than or equal to 100 crores and more than Rs. 20 crores
361	What is the Criteria for deciding NSG – 4 station?	Stations Annual passenger earnings less than or equal to 20 crores and more than Rs. 10 crores
362	What is the Criteria for deciding NSG – 5 station?	Stations Annual passenger earnings less than or equal to 10 crores and more than Rs. 1 crores
363	What is the Criteria for deciding NSG – 6 station?	Stations with an annual passenger earnings less than or equal to 01 crores
364	What is the per passenger cancellation charge of unused Unreserved ticket	Rs. 30/-
365	If passenger train is running late more than ____ hrs. full refund shall be granted	3 hours

366	Is DRM is Secretary of Divisional Railway User's Consultative Committee (Yes or No)	No
367	Advance Reservation can be made 90 days in advance (Yes or No)	No
368	To reserve coach application should be submitted at least 30 days in advance (Yes or No)	Yes
369	A non-gazetted Railway employee is entitle for ___ sets of PTOs in a year	4 sets
370	For suspension of employee which Standard Form is issued	SF – 1
371	For giving minor penalty which Standard Form is issued	SF 11
372	For giving major penalty which Standard Form is issued	SF 5
373	Change of name of passenger in reserved tickets can be permitted prior to 1 hour schedule departure of train (Yes or No)	No
374	Group booking can be permitted by Station Manager (Yes or No)	No
375	Facility of cloak room is not available at Barnagar station (Yes or No)	Yes
376	Booking of pet dogs is free of charge (Yes or No)	No
377	Retiring rooms are given free of charge to District Collector. (Yes or No)	No
378	Full form of EOL scheme	Engine On Load
379	Mini rakes are permitted upto 600 Kms. (Yes or No)	Yes
380	At goods sheds round the clock working can be permitted by DRM on permanent basis. (Yes or No)	No
381	Full form of OYWS	Own Your Wagon Scheme
382	Full form of SFTO.	Special Freight Train Operator
383	Full form of AFTO	Automobile Freight Train Operator
384	Full form of TSV	Train Side Vending
385	Full form of GMU	General Minor Unit
386	Full form of RLDA	Railway Land Development Authority
387	Full form of ODC	Over Dimension Consignment
388	Full form of CCO	Chief Claims Officer
389	Full form of PNM	Permanent Negotiation Machinery
390	Full form of CAT	Central Administrative Tribunal
391	Full form of TOT	Transfer of Tickets

392	Full form of IRITM	Indian Railway Institute of Transportation and Management
393	Full form of IRCM	Indian Railway Commercial Manual
394	ODR means, Oldest Date of Registration (Yes or No)	Yes
395	For delaying wagon in loading, railway levy the wharfage charges. (Yes or No)	No
396	A child under the age of 5 years can travel free by rail in any class. (Yes or No)	Yes
397	Tatkal reservation can be obtained 3 days in advance. (Yes or No)	No
398	How many division are there on Western Railway?	6 divisions
399	How many Zones are there on Indian Railway?	16 Zones
400	Full form of WTR	Wagon Transfer Register
401	Full form of PCDO	Periodical Confidential Demi Official
402	Full form of MCDO	Monthly Confidential Demi Official
403	Full form of DMRC	Delhi Metro Rail Corporation
404	Full form of GST	Goods and Services Tax
405	What is the current percentage rate of GST levied on Railway Freight services?	5%.
406	What is the current rate of platform ticket ?	Rs. 10/- per ticket
407	What is the current rate of Terminal Access Charge for container trains?	Rs. 1,60,000/- per rake per terminal
408	What is permissible free time for use of CRTs?	9 hours
409	What is the tenure of static minor catering units	5 years
410	What is the tenure of Food plaza	9 years
411	What is the tenure of Refreshment room	5 years
412	Full form of GMU as per catering policy 2017	General Minor Unit
413	Full form of SMU as per catering policy 2017	Special Minor Unit
414	Full form of MPS as per catering policy 2017	Multi purpose stall
415	Full form of MFC in Indian Railways	Multi Functional complex
416	Full form of NTKM	Net Tonne Kilometre
417	Full form of DFC	Dedicated Freight Corridor
418	How many passengers can be reserved / booked on one Tatkal Reservation Requisition form?	4
419	Full form of PNR	Passenger Name Record
420	Full form of MEA	Minimum Essential Amenities
421	For how many persons a UTS platform ticket can be issued?	4 persons

422	For how many hours Platform tickets are valid from time of purchase ?	2 hours
423	Is the provision of drinking water facility is essential for all categories of non-suburban stations (Yes or No)	Yes
424	Is the provision of parking cum circulating area with lights is essential for all categories of non-suburban stations (Yes or No)	No
425	Full form of CPRO	Chief Public Relation Officer
426	General Managers are provided with ___ metal pass	Gold
427	Maximum number of break journey permitted on a circular journey ticket	8
428	When the issuing of circular journey tickets has been discontinued for 1st class and AC classes	01/07/2017
429	Is reservation in sleeper class is permitted on Season tickets (Yes / No)	No
430	Is RAC facility is not available in AC 1st class (Yes / No)	No
431	Is concessional ticket is permitted in special coaches / trains (Yes / No)	No
432	What is the rate of Monthly Izzat Season Tickets	Rs. 25/-
433	What is the earning criteria of person for entitlement of Izzat Monthly Season Tickets ?	No exceeding Rs. 1500/- per month
434	V shaped nipper is used for	Validation of tickets
435	Ticket Collector should enter the collected tickets in	Ticket Collection Register
436	Full form of TIELS	Terminal Incentive Engine on Load Scheme
437	Check Soldier Ticket is issued in exchange of military warrant No. _____	IAFT 1752
438	Reservation can be made _____ days in advance for foreign tourists through internet.	365 days
439	The Indrail pass must be used within _____ year from the date of issue.	1 year
440	Full form of EDR	Exceptional Data Report
441	Full form of IVRS	Interactive Voice Response System
442	Antyodaya Express trains are long distance superfast trains with fully _____ class coaches	Second class unreserved
443	Humsafar Express trains are run with fully _____ classes	Air Conditioned 3rd class
444	Quarterly season ticket fare is _____ times of monthly season ticket fare	2.7 times

445	Number of priorities given in the preferential traffic order for <u>allotment of Wagons</u> .	Four
446	Party can claim refund of WDRF within _____ period.	3 years
447	An indent for a standard rake of BCN wagon should be for _____ wagons	42 wagons
448	An indent for a standard rake of BCNHL wagon should be for _____ wagons	58 wagons
449	An indent for a standard rake of BOXN wagon should be for _____ wagons	59 wagons
450	An indent for a standard rake of DBKM wagon should be for _____ wagons	32 wagons
451	An indent for a standard rake of BOST wagon should be for _____ wagons	35 wagons
452	An indent for a standard rake of BTPN wagon should be for _____ wagons	50 wagons
453	The highest scale in the parcel is _____	Scale 'R'
454	Luggage should be presented for booking at least _____ minutes before scheduled departure of the train.	30 minutes
455	Luggage can be booked on producing reserved or unreserved tickets (Yes or No)	Yes
456	Free allowance of luggage on season tickets in First class is _____	15 kilo grams
457	Free allowance of luggage on season tickets in First class is _____	10 kilo grams
458	Divisional Rail Manager of division are provided with _____ metal pass	Silver
459	Divisional Commercial Manager of division are provided with _____ metal pass	Bronze
460	Identity card issued along with season ticket is valid for _____	7 years
461	Free season tickets are issued to girl students studying upto _____	Graduation
462	Free season tickets are issued to boy students studying upto _____	Upto 12 th standard
463	Full form of SWA	Senders Weight Accepted
464	Is re-booking of perishable permitted (Yes / No)	No
465	Minimum distance for charge for a special train/coach is _____	500 Kilometres separately for outward and inward journey.
466	For reserving a special coach _____ percent service charge is levied.	30%
467	What are the detention charges for special coach?	@ Rs. 900/- per hour per coach

468	Is any concession is allowed in special coach / train (Yes / No)	No
469	How many charges are there for Bedroll in Garib rath trains?	Rs. 25/- per bedroll
470	What is the minimum composition of coaches of special train including SLR	18 coaches
471	What is the current rate of Standard Tea (150ml.) in disposable cup of 170 ml. capacity in static / mobile service	Rs. 5/-
472	What is the current rate of Tea (with Tea bag) (150ml.) in disposable cup of 170 ml. capacity in static / mobile service	Rs. 7/-
473	What is the rate of standard vegetarian breakfast in static catering service?	Rs. 25/-
474	What is the rate of standard vegetarian breakfast in mobile catering service?	Rs. 30/-
475	What is the rate of standard non-vegetarian breakfast in static catering service?	Rs. 30/-
476	What is the rate of standard non-vegetarian breakfast in mobile catering service?	Rs. 35/-
477	What is the rate of standard vegetarian case roll meal in static catering service?	Rs. 45/-
478	What is the rate of standard vegetarian case roll meal in mobile catering service?	Rs. 50/-
479	What is the rate of standard non-vegetarian case roll meal in static catering service?	Rs. 50/-
480	What is the rate of standard non-vegetarian case roll meal in mobile catering service?	Rs. 55/-
481	What is the rate of standard vegetarian Thali meal in refreshment room?	Rs. 35/-
482	What is the rate of standard non-vegetarian Thali meal in refreshment room?	Rs. 40/-
483	What is the rate of Janta meal/ economy meal/ Janta khana in static catering unit?	Rs. 15/-
484	What is the rate of Janta meal/ economy meal/ Janta khana in mobile catering unit?	Rs. 20/-
485	What is the rate of 1 litre bottle Railneer or packaged drinking water in static catering unit	Rs. 15/-
486	What is the rate of 1 litre bottle Railneer or packaged drinking water in mobile catering unit	Rs. 15/-
487	What is the rate of 500 ml. bottle Railneer or packaged drinking water in static catering unit	Rs. 10/-
488	What is the rate of 500 ml. bottle Railneer or packaged drinking water in static catering unit	Rs. 10/-

489	What is the rate of coffee using instant coffee powder (150 ml.) in cup of 170 ml. capacity in mobile catering unit?	Rs.7/-
490	What is the rate of coffee using instant coffee powder (150 ml.) in cup of 170 ml. capacity in static catering unit?	Rs. 7/-
491	What is the rate of tea in pots (285 ml.) + 2 instant coffee sachets + 2 sugar pouches in static catering unit?	Rs. 10/-
492	What is the rate of tea in pots (285 ml.) + 2 instant coffee sachets + 2 sugar pouches in mobile catering unit?	Rs. 10/-
493	Full form of LWIS	Liberalized Wagon Investment Scheme
494	Full form of CCR	Container Class Rate
495	Full form of HER	Hours of Employment Rate
496	Full form of RCF	Rail Coach Factory
497	Full form of ICF	Integral Coach Factory
498	What are the normal working hours of goods shed?	06.00 to 22.00 hours
499	What are the normal business hours of goods shed?	06.00 to 22.00 hours
500	What is the rate of coffee in pots (285 ml.) + 2 instant coffee sachets + 2 sugar pouches in mobile catering unit?	Rs. 15/-
501	What is the rate of coffee in pots (285 ml.) + 2 instant coffee sachets + 2 sugar pouches in static catering unit?	Rs. 15/-
502	Full form of YTSK	Yatri Ticket Seva Kendra

Part – II **Subjective type Question :-**

1. Define Refund rules on reserved tickets?
2. How many warrants are issued for military passenger?
Describe with form numbers.
3. What is E-ticketing? How these tickets are obtained? What are the rules for refund of fare for these tickets?
4. Describe Rail facilities available for MPs? Are they entitled for free Retiring room facility?
5. What are minor and major penalties? Describe.
6. How many Railway Passes are there and what is free allowance admissible in each case?
7. Write short note on Tatkal Reservation?
8. Write short note on Break Journey rules?
9. Write short note on EDR?
10. Write short note on TDR?
11. Write short note on Cloak room?
12. Describe rules pertaining to booking of a special coach. Also mention various charges applicable.
13. Describe the rules regarding Group reservation?
14. What is Station Outstanding? Define types of debits?
Describe the steps to be taken to clear it.
15. Write short note on Open and assessment delivery.
16. Write short note on Two point rake.
17. Write short note on Priority schedule.
18. Write short note on Mini rake.
19. Define Freight Forwarder scheme under Freight Incentive Scheme?
20. Define Freight Incentive Scheme for loading Bagged Consignment in Open and Flat wagons?
21. Define Liberalised Automatic Freight Rebate Scheme for traffic loaded in Traditional Empty Flow Direction in vogue.
22. What are the liabilities of Commercial department at the time of an accident of a passenger train? Please explain amount of Ex-Gratia.
23. What is the procedure to lease out a SLR? Explain day to day leasing system also.
24. Explain type of sidings on Indian Railway? How the siding charge is decided?

25. Explain formation of users consultative committee on Indian Railways and facilities provided to the members.
26. Write short note on Percentage Charge?
27. Write short note on penalty for misdeclaration?
28. Write short note on DRUCC & ZRUCC.
29. Write short note on Railway Claim Tribunal.
30. Write short note on Notified station.
31. Write short note on public auction.
32. What are Passenger Amenities and what are Yard sticks to decide the same? Explain.
33. In how many groups the stations are classified for providing passenger amenities? Name them and Describe the criteria for classifying a station ?
34. Differentiate between Demmorage and Wharfage.
35. Differentiate between Rail Travel Service Agent and Halt Agent.
36. Differentiate between Open delivery and Assessment delivery.
37. Differentiate between JTBS and STBA.
38. What are Premier customers in case of Goods. Name the types of Premier customers over Indian Railways and criteria for classifying them.
39. Differentiate between Rebooking and Diversion.
40. Define Electronic – In – Motion Weighbridge.
41. Write procedure for provision of stoppage to Mail / Express train.
42. Describe the function of current computerised window.
43. Write short note on Pay and Use toilets over stations of Indian Railways.
44. What are the main conditions for charging freight on Through Distance basis at sidings?
45. Define TMS.
46. Define procedure for opening of a halt station.
47. Write the procedure of allotment of cycle / scooter stand at a station.
48. What do you understand by “ Customer Care “? Describe the steps taken by Railway to promote customer care concept.
49. What are the common causes of Public complaints? Suggest measures to avoid such complaints?

50. Under what circumstances, change in the name of passengers of confirmed reservation is permitted? Explain the detailed procedure? Whether cancellation and reservation charges recoverable in such cases?
51. What is a claim? How claims can be minimised? Explain.
52. What do you understand by Minimum Essential Amenities? Does it differ from station to station ? Explain.
53. Write short note on Audit para?
54. Write short note on Private Freight Terminal (PFT)
55. Write short note on static catering units and Mobile catering units.
56. Differentiate between Parcel and Goods traffic.
57. What is Wagon Registration fees? What are cases in which Wagon Registration Fees is not charged?
58. Define types of inspections. Write the elements of effective inspection?
59. What are the points to be noted during the inspection of Booking office?
60. What are the points to be noted during the inspection of Goods office?
61. What is E-payment system? How amount of Bank Guarantee is calculated? Explain in brief.
62. Write short note on Block rake?
63. Define Freight structure in Parcel and Goods traffic on Indian Railways?
64. Suggest measures to increase Passenger earnings over Indian Railways.
65. Suggest measures to increase Goods earnings over Indian Railways.
66. What are the reasons for ticketless travelling over Indian Railways. Also suggest remedial measures for curb ticketless travelling.
67. What are different types of checks to detect ticketless travelling?
68. Write the points to be checked while doing inspection of catering stall?
69. What is Transportation products? Define types of transportation products over Indian Railways.
70. What are different types of train time table over Indian Railways? Define them.

71. What are different types of passengers amenities provided by Indian Railways at Railway stations? Explain in brief.
72. Define Registration of demands for wagons Electronic ally (E-RD) through FOIS web portal?
73. Difference between Admitted debits and Non-admitted debits.
74. What do you understand by Packing, Labelling, Marking and what is its importance?
75. Describe the procedures of Re-booking of Goods. What are the cases in which re-booking is permitted?
76. Define the term Undercharges and their clearance.
77. What do you understand by the term "Re-weighment of goods"? What are the rules for re-weighment of Inward traffic?
78. What is the procedure of granting delivery of a goods consignment, in case Railway Receipt is lost or misplaced by a consignee?
79. Explain the rules for delivery of consignment short of destination?
80. What do you understand by Over-charges? Explain the rules for refund of overcharges?
81. Explain the rules for routing of traffic. What do you understand by rationalisation of traffic?
82. What do you understand by Container service and how this service is being managed in India?
83. Write short note on Stabling Charges.
84. Write short note on Siding charges.
85. What are the guidelines for advance stacking at Railway premises?
86. Write short note on Penal demurrage charges.
87. What is Terminal Access Charge?
88. What is the procedure for notifying a Railway owned terminal as Container Rail Terminal?
89. Write short note on Hub and Spoke System of charging?
90. Describe the policy of Dynamic pricing.
91. What do you understand by Station to Station Rates scheme under Freight marketing? What are the guidelines and conditions for granting Station to Station rates?
92. What is Preferential Traffic Schedule for supply of wagons? Briefly describe the priorities under it.

93. What are the various incentives provided to customer under Freight Marketing ? Give two innovative suggestions for attracting goods and parcel traffic.
94. Describe leasing of SLRs and VPUs and highlights of new Comprehensive Parcel Leasing Policy ?
95. What are the responsibilities of Railway as a common carrier ? Describe situations under which Railways shall not be responsible for loss, destruction, damage or deterioration of goods?
96. Write short note on Operating ratio.
97. Write note on Functioning of RCT.
98. Write short note on Sundry Earning.
99. Difference between GMU and SMU.
100. What is the process of segregation as per Catering policy 2017?
101. What are minor and major units as per catering policy 2017?
102. Definition and functioning of Base Kitchen, Refreshment room and Food plaza as per Catering policy of 2017
103. What is the roll of IRCTC as per the Catering policy 2017?
104. What do you mean by Ceiling limit in catering contract as per Catering Policy 2017?
105. Write short note on Tatkal scheme and its Rules.
106. What is Flexi fare scheme? Describe in brief.
107. Write short note on Station Balance Sheet.
108. Write short note on Plan Head 53.
109. Write short note on E-Way Bill.
110. What is a siding agreement? What are the various charges collected at Siding?